Beyond Search

Search and Social Developments



Jon Myers Director, Account Management UK and Ireland

Email: <u>mjon@yahoo-inc.com</u> Twitter: JonDMyers



What's Happening in Travel?

Q1 2011



The Travel Market – key trends 2011

- Overseas holidays fell 6% in 2010 to under 55m due to the economic climate though some sectors are showing strength.
- The package holiday market will hold strong as consumers turn to key brands for security e.g. Thomas Cook, TUI, Virgin Holidays.
- Short-haul bookings are holding well as consumers return to the Eurozone particularly Spain & Greece.
- Cruise holidays have bucked the trend & subsequently more of their marketing spend is being invested online.
- With UK consumers adopting a 'wait & see' approach to taking their holiday it has never been more important for agents & operators to remain on their customers' radar & invest online to reach them.



Online booking trends

- **Factor 1** More than 40% of the UK's travel was booked online in 2010.
- Factor 2 4 in 10 holidaymakers now look at review content online before booking their holiday.
- Factor 3 Most travel related queries are performed on Mondays.
- Factor 4 There are two peaks in the day when travel consumers search most 12-2pm and 6-8pm.
- Factor 5 Expedia have reported that 16% of people book a holiday on a Monday, 10% on a Sat & 9% on Sun illustrating that research occurs over the weekend.
- Factor 6 Package holidays have dropped from 43% to 36% of the market whilst independent holidays now make up 62%.
- Factor 7 More than one in two adults says that the internet has made it more likely for them to book an independent holiday.





What's next for Search in 2011?

Innovation and building on success



Yahoo! | Our formula for your success

SCIENCE

Precision targeting sharpened by comprehensive consumer data.



ART

Custom programs and innovative formats that build your business.





SCALE

Large engaged UK audiences to give you necessary scale.





Search Alliance | A Powerful New choice





Search Alliance | Coming Soon

	Competition	Efficiency	Customer service	Innovation	Performance
Why join forces	Create a competitive new choice in search	Simplify your search advertising	Provide a better search experience for the consumers	Faster innovation through scale	Improve your ROI







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Search

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New Yahoo! Travel | New Horizons

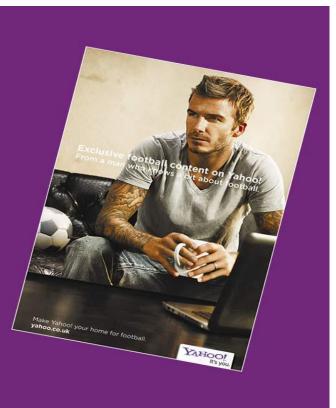
Hi, northpiers - Sign Out Help VIELONS TRAVEL UK & IRELAND Plan a Trip Book a Trip My Travel	Arrivals Llegadas
Search Yahoo! Travel Research destinations, book your trip, and more SEARCH	Yahoo! Travel UK Visitors
Hotels you can rely on park inn Book	Mar 2011 1.8m
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Yahoo! Search | Innovating for you ...

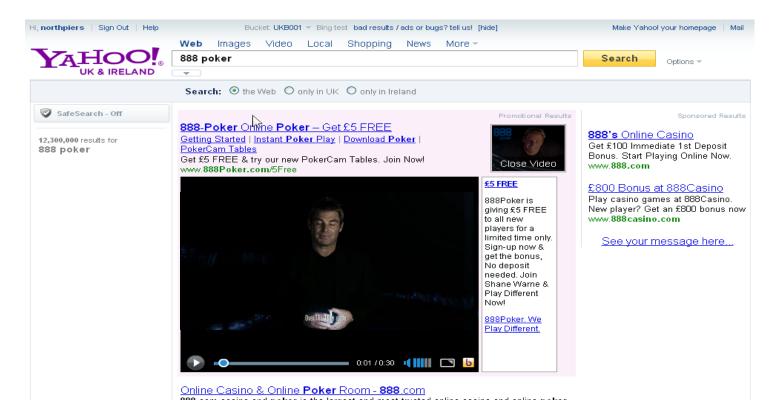
W Rich Ads In Search

Search just got even sexier ...





Rich Ads in Search Client Example....





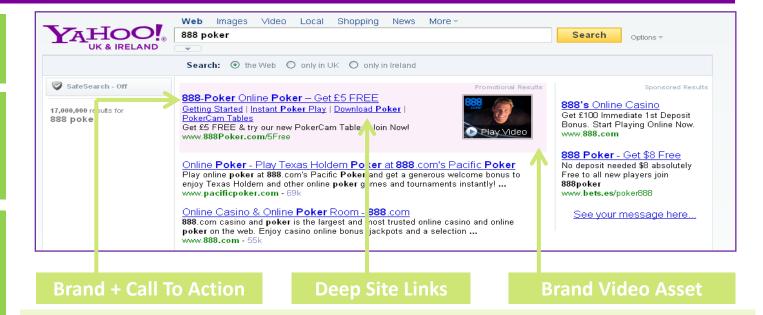
Rich Ads in Search | Case Study....

888 Poker sees 83% lift in conversions with Yahoo! Rich Ads in Search



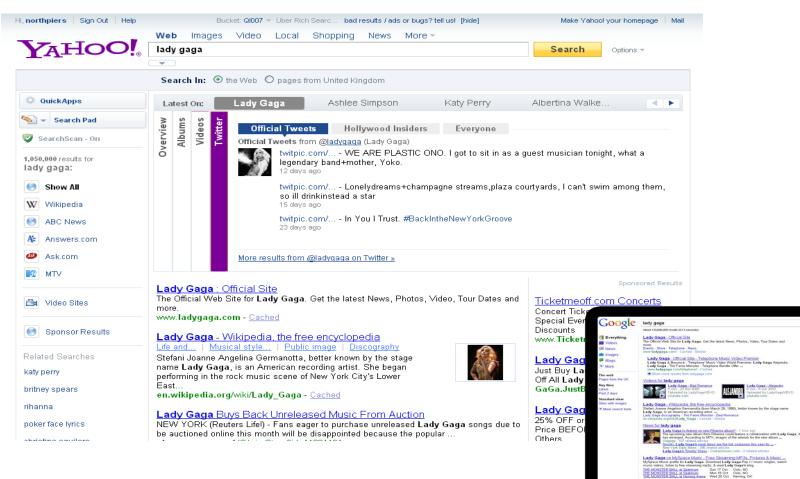
Brand CTR increased by 300%

Brand Conversions increased by 83%



"Yahoo RAIS is an innovative and unique approach in the industry. Integrating rich media into search through RAIS has benefited our brand image as well as the bottom line. RAIS has worked great so far, allowing us to leverage our brand terms campaign to a whole new level of exposure & engagement with our potential customers resulting in more sales ever had before. We saw an increase across the board in all measures. **888Poker's motto is 'We Play Different'** - RAIS gave our brand the exclusive, innovative & 'different' stage it deserves for our clients and we will certainly continue to use it in the future!" – 888 Poker

Yahoo! Search | ... innovating for our users

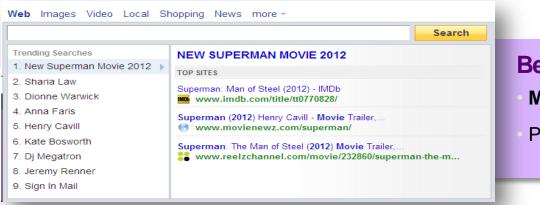


Images for lady gaga - Rep

Coming to EMEA | Search Direct

- Simpler way to find answers fast
- Real-time trending queries
- **Right-panel** provides a significant amount of content to link directly to sites
- Extensible to mobile platforms

ATPG				Search	
atpg atpg stock	ATPG - Atp Oil & Gas Corporation 18.44 +.87 (+0.76%) at 12:59 PST Mar 23				
atpg oil and gas	Open:	18.20	Low: 18.20	High: 18.94	
atpg message board	Prev Close:	17.14		19.0	
atpg test	Mkt cap:	937.56M		-18.8	
atpg quote	Vol/Avg:	2,122,230	m m	-18.6	
atpg news	Day:	18.32 - 18.95	10am 12pm 2	. 18.2 2pm 4pm	
atpg textile products	52wk:	8.16 - 23.97	ream rapm a	apun apun	



Benefits

More searches means more traffic

Preparing for more engaging ads formats



Search Integration

Online Video | Continued Growth



Tablet v PC | Where does this fit?

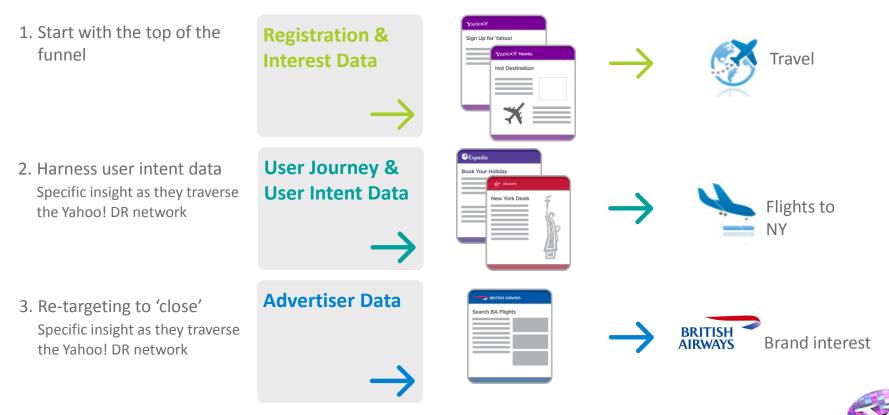




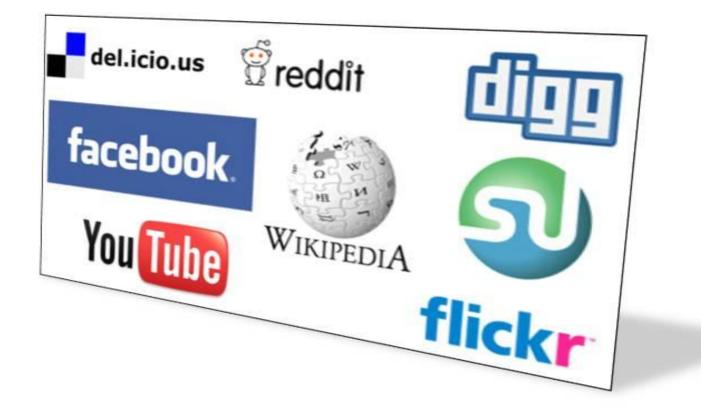


Direct Response Working online like offline DM with Search Metrics

Response Driven performance display advertising



Social Media | Becoming Commercial





Science | Acquisitions get us ahead of the game







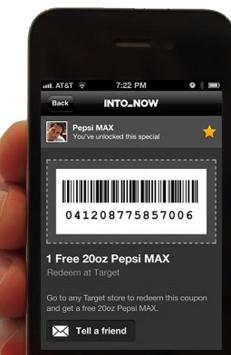
Judy A is watching Khloe and Lamar 2 minutes ago

Angie W is watching Game of Thrones

Ryan A is watching Talking Funny 3 minutes ago

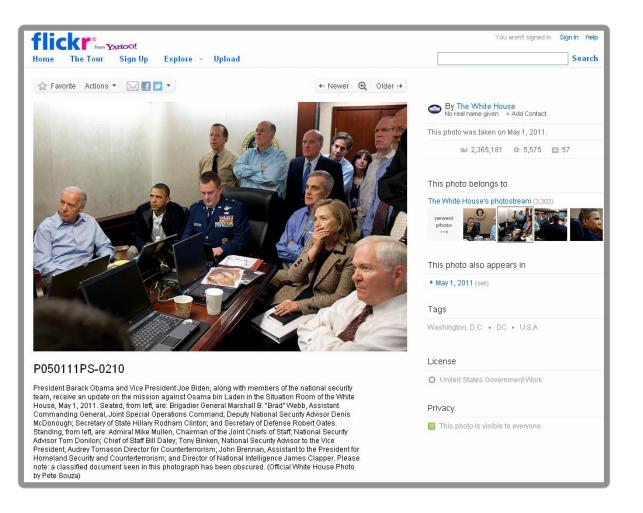


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any questions?

Jon

Myers

Director, Account Management UK and Ireland

Email: <u>mjon@yahoo-inc.com</u> Twitter: JonDMyers



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