

JILL STEPHENS

CHATBOTS - AN INTRODUCTION

AI

Hi, I'm Artie, powered by **IBM Watson**
I use **Natural Language Processing**



Natural Linguistic Programming

Microsoft/Google/IBM

Beat the World Chess Champion /
Won Quiz show Jeopardy

CI

Hi, I'm Coni! I'm easily configured and can collect information or provide answers to your visitors



Directed conversation flow

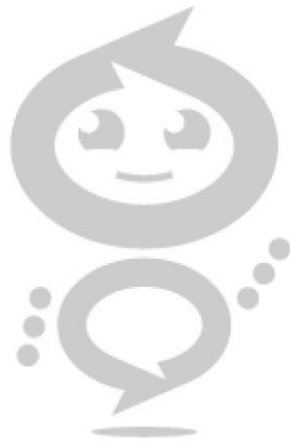
Simple to Use

Answer 'non emotional' questions



***“Ask not what your chatbot can do for you -
Ask what you want from your chatbot.”***

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