Where Are You Now Ltd

Fifi Pottier

International Senior Account Manager



123 Aldersgate Street London, EC1A 4JQ 0207 336 8059 www.wayn.com

The Social Revolution: Using Social Media for effective promotion

WAYN: The worlds largest travel and lifestyle dedicated social platform



































WAYN.com - An Introduction

WAYN Overview



WAYN (Where Are You Now?)

- Largest travel and lifestyle community (16m members)
- Meet like-minded people based on what you would love to do
- Engage with users who have a passion for travel and an active lifestyle
- Vision is to help people realize their dreams

What would you love to do?

Background

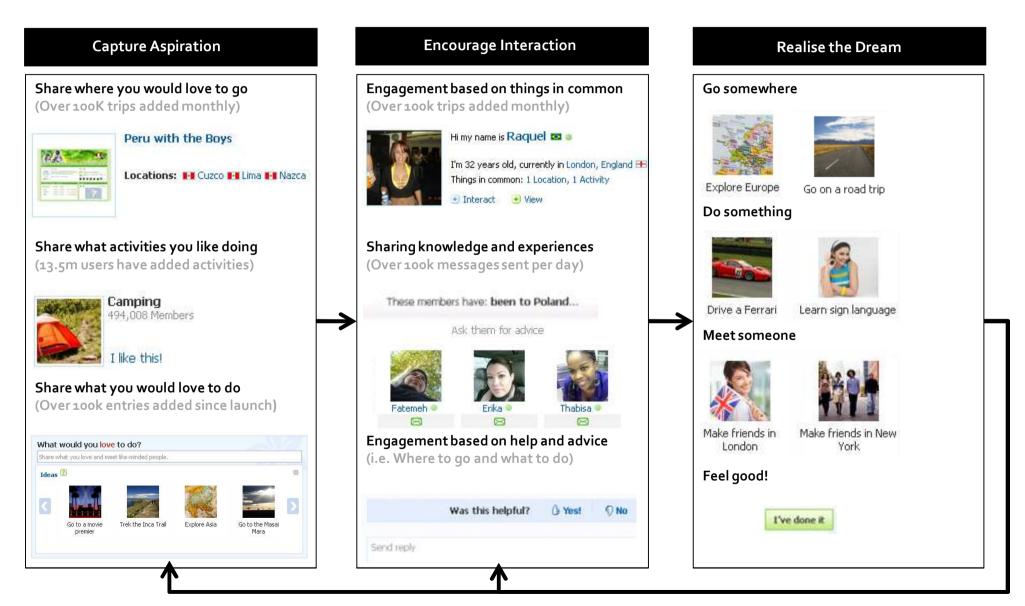
- Founded by Peter Ward, Jerome Touze and Mike Lines
- London based, with branch office in Poland, totalling 35 FTEs
- Changed from subscription to ad focused model in 2007
- Focus on premium advertising. Working with some of the largest Tourist Boards and Travel / Lifestyle organisations in the world







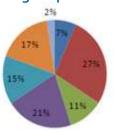
Our product vision can be broken up in to three key components of the user journey...



Demographic Breakdown



Page Impressions



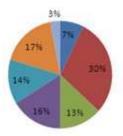


Australia & New Zealand

1. Global 'Travel Mobilised' Members

- 2. 16m members worldwide in over 193 countries around the globe
- 3. Monthly Uniques: 3,439,720/ Monthly Visits: 4,651,530/ Page Impressions / Monthly Page Impressions: 42,397,342
- 4. Average Time onsite: 17 Mins
- 5. Average Pages Visited: 29 per session
- 6. Over 100k trips added monthly

Sessions





Source: WAYN lifestyle Survey Jan 2010

Key Statistics		tatistics	Age Breakdown	Income
	57%	Take 2 or more trips per year	17.9 % 18-24	68% have a household income of over \$50,000 USD a year
			52.2 % 25-34	
	70%	Own one car or more	17.5% 35-44	58% of our members earn over \$40,000 USD a year
	74%	Are in full time		OSD a year
		employment	7-7 % 45-54	5% fall into a 'high earning' category (over \$70,000 USD a year)
	75%	Book their holidays online	4.7 % 55+	
				2.2m members within your target
	4296	Have one child or more		audience earn over \$40,000 USD a year
	36%	Travel for business		



Background



- Clear shift from offline medium to online / Data Transparency
- Tourism Boards are still heavily relying on "Comfortable" marketing strategies with a limited online agenda other than experimental
- Increasing awareness of Social Media platforms the buzz can no longer be ignored
- Despite the hype, most Tourism Boards do not know how to use Social Media to shape their online strategies and achieve their core strategic imperatives

Our Approach

WAYN

Our approach allows clients to interact with our community in a way which is inspirational, engaging, and impactful.

Objectives can be centred upon branding, lead generation, data capture or involve UGC (User Generated Content)



Working With Travel & Tourism Boards

WAYN







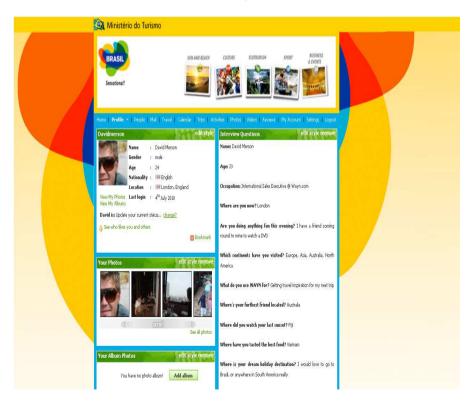








- Members can personalise there profile via profile skins
- Skins can be client branded with a direct link in the header to drive traffic to your site or profile on WAYN
- Profile skins when unselected as default, are available for selection from within our skin selection panel

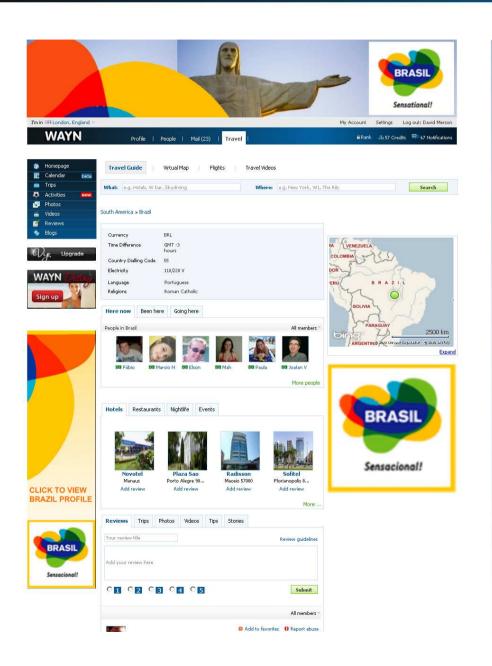






How to be visible: Featured Destination Page Sponsorship





- Example here: Full takeover of the 'Brazil' destination page within WAYN, including Top Side Header, MPU and Skyscraper fixed placements
- Enables you to have direct visibility with members who you know have a direct interest in your destination
- Increasing brand awareness and driving traffic directly to your profile/website





- To maximise engagement, once the profile is launched we schedule an offer notification to be sent out to your targeted demographic
- Members will be alerted on their homepage and driven to your profile/website





Win a Journey of a Lifetime



Have a look at the exciting <u>Journey Kenya profile</u> to see what the location has to offer, tell them why you think Kenya makes for the perfect holiday destination in 140 characters or less, and you could find yourself enjoying some of the unforgettable adventures with a friend.

The Journey begins here.





South Africa: A Case Study

Outlining the 'core campaign' strategy for SATB



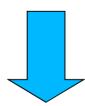
Key Objective: The promotion of South Africa as the 'destination of the moment'



Tactical Objective:
To place 'South Africa'
at the centre of the WAYN
communities discussions

Tactical Objective:
Design and execution
of a global competition to
drive data capture

Tactical Objective:
Inspire the WAYN audience
to engage with a 'content
rich' microsite, facilitating
feedback and interaction



The approach we initiated, facilitated the creation of a fully branded, content rich, integrated profile which promoted a 'global competition' to find from SATB's chosen audience, 'The Face of South Africa'. The winner of this competition won a 10-day trip to South Africa, reporting back to the WAYN community throughout their experience via blogs, videos and photos.



When deciding upon a competition its essential you observe the following points:

- Is the competition 'relevant'?
- What is the 'purpose' of the competition?
- Are the timescales 'realistic'?
- Does the competition 'inspire' & 'engage' the audience?
- Are the entry instructions 'clear'?

Competitions can also meet a range of objectives inc:

- Data Capture
- Qualitative Data
- Increase in traffic to your website
- PR headlines
- UGC (User Generated Content)









Content rich WAYN Microsite

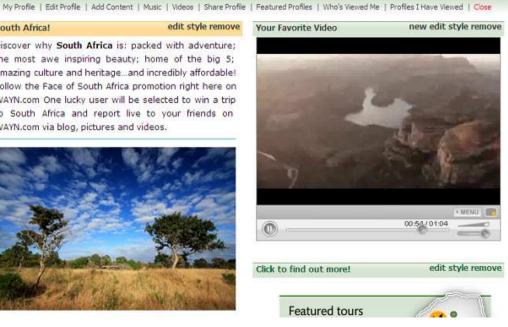


Home VIP™ | Club | Profile ▲ | Travel | Friends | Messages | Who's Around | Forums | Photos | Videos | Blogs | Search | Account | Logout

South Africa! edit style remove

Discover why South Africa is: packed with adventure; the most awe inspiring beauty; home of the big 5; amazing culture and heritage...and incredibly affordable! Follow the Face of South Africa promotion right here on WAYN.com One lucky user will be selected to win a trip to South Africa and report live to your friends on WAYN.com via blog, pictures and videos.





Competition Announcement

Win a trip to SA and become the Face of South Africa

We are looking for a talented, creative, adventurous and charming person to travel the breadth and width of SA in 10 days. South African Tourism wants the face of South Africa to report live from SA to WAYN members.

Are you that person?



Genuine... Responsible... Trustworthy...

Adaptable... Enthusiastic... Cool...

Creative...

Adventurous... Fun Loving... Well Travelled...



If you have the above qualities, then look no further...

Apply!

Win a 10-day trip to South Africa!



The SATB profile/micro-site was designed in order to drive entries for the global competition to find the 'Face of South Africa' from within the WAYN community.

The SATB Profile hosted:

- Fully branded 'clickable' header- redirecting members to http://www.southafrica.net
- SATB promotional video
- Photos
- Featured tours, i-frame
- The 'Face of South Africa' competition announcement & associated T&C's
- Entry survey hosted within the profile
- Member comments.

Analysing the results

WAYN

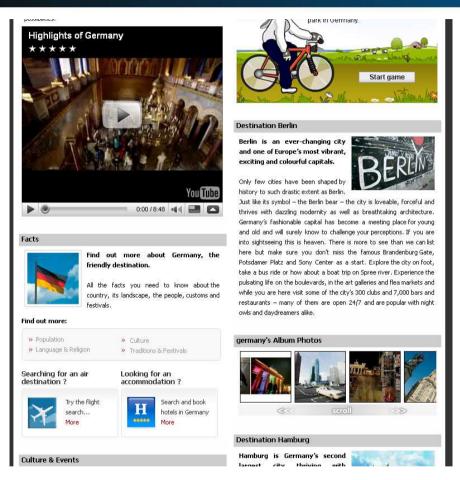


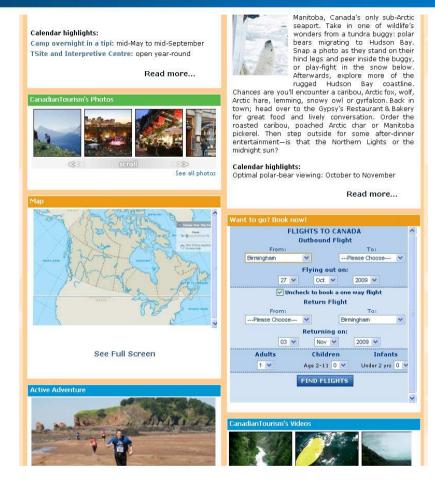
Key Campaign Statistics

- An overwhelming 20,000 global entries into the SATB competition
- 2. Over 5 million views
- 1. 1,200 confirmed friends in just 3 weeks.
- 7,213 comments to the SATB profile
- Lower cost per engagement on WAYN than any other channel used

Tour operators: Please get involved

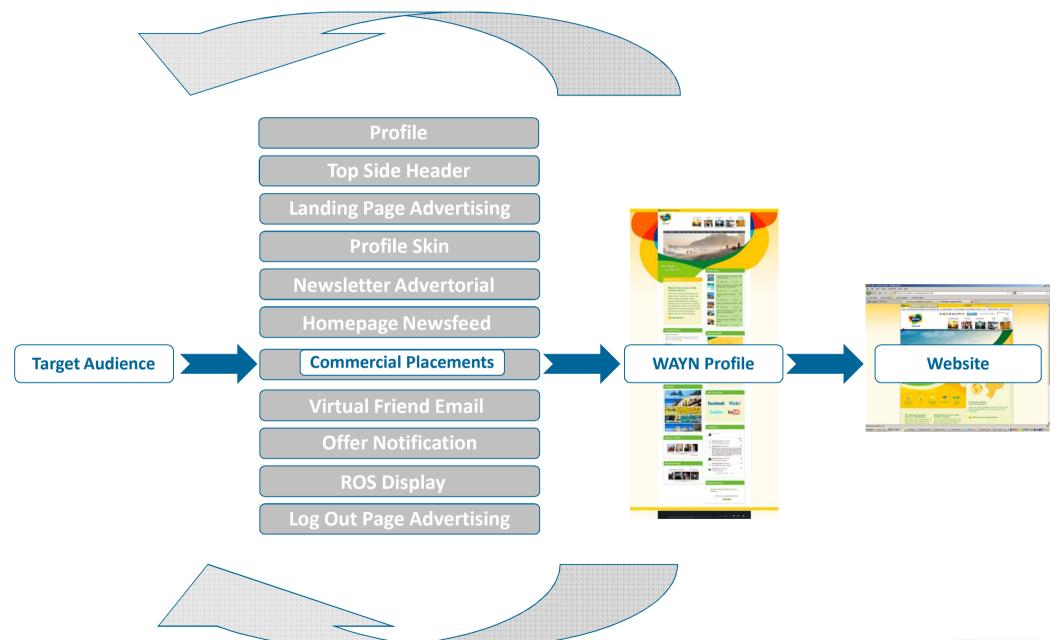






- Tourism Boards can work jointly with Tour Operators to get booking engines inserted within their WAYN Micro Sites
- This enables Performance Driven campaigns to take place on top of Branding activities
- In this example, Germany and Canada TB incorporated their flight and hotel booking engines







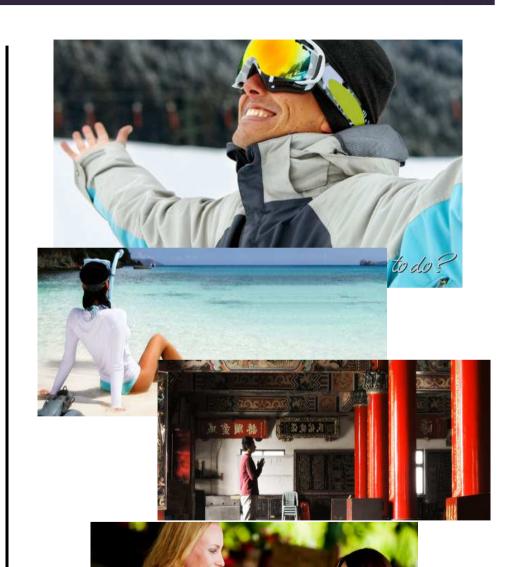


WAYN Insights – An Introduction

- Timely research into the global travel and lifestyle market
- Tailored intelligence reports to help marketers make informed and profitable decisions
- Creativity, Clarity and Objectivity

How are we unique?

- Access to opinions of over 16 million demographically diverse consumers in 193 countries
- Trends tracking in a host of product and geographic markets
- Segmentation according to individual characteristics (including age, gender, income, nationality, location and interests)





Key Objectives of Market Research and trending for Jordan

- To have accurate and up-to-the minute knowledge of the perceptions and attitudes of 'global' travellers
- To identify the 'pull factors', 'barriers' and 'knowledge gaps' associated with your destination
- To gauge member's propensity to travel to X for a holiday
- To utilise market insights to increase visitors to X



Fifi Pottier International Senior Account Manager Tel: +44 (0)20 7336 8103 Email: fifi.pottier@wayn.com

