$Google^{m}$

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Understanding the value of mobile



Applying the desktop model to Mobile:

The right approach?



Mobile conversions take new forms



In-store



Via phone call



Cross device



From apps

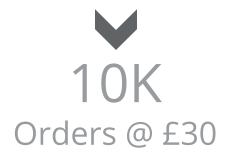


On the mobile web

Assigning Value to Mobile Conversions

Considering all mobile conversion types

£600K Q3 Investment





Assigning Value to Mobile Conversions

Considering all mobile conversion types

60K Calls @ £3/call

100K
Direction
clicks
@ £2/click

£780K

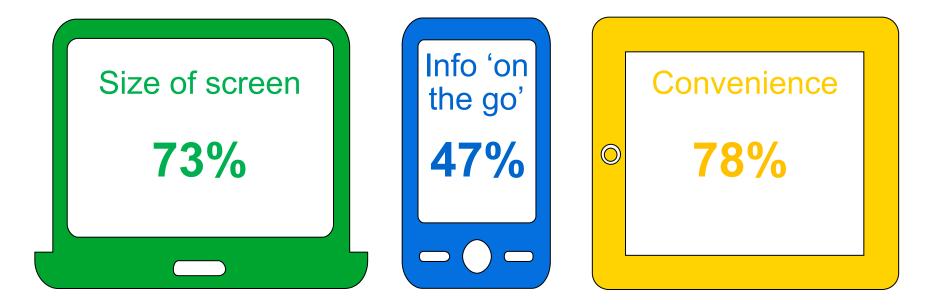








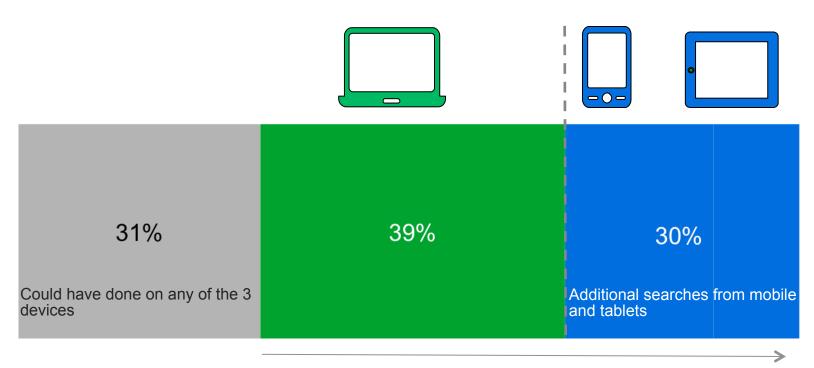
Understand What Your Customers Reach for First to Search on and Why:



Source: 3 screen owners only Base: Reach for tablet first (51); smartphone (45); PC/laptop (75)



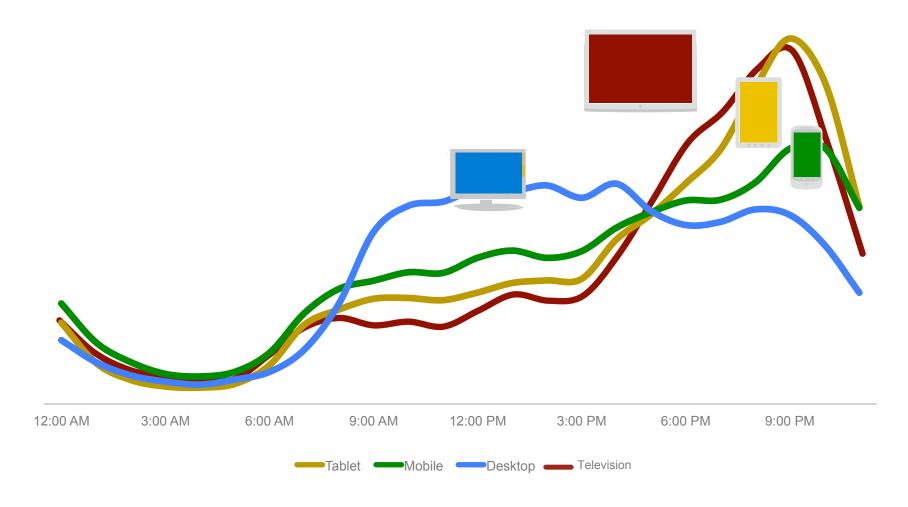
Tablets and Mobile are adding 30% Additional Searches



Proportion of total searches that could have only happened on one of the devices



A four screen world throughout the day



Hourly Distribution of Searches by Platform and UK Television Viewing (Searches do not reflect absolute traffic volume)



KEEPING UP WITH THE CONSUMER

TAB SYNCING IN CHROME

In this age of multi-device usage, we

thought consumers would find it useful if

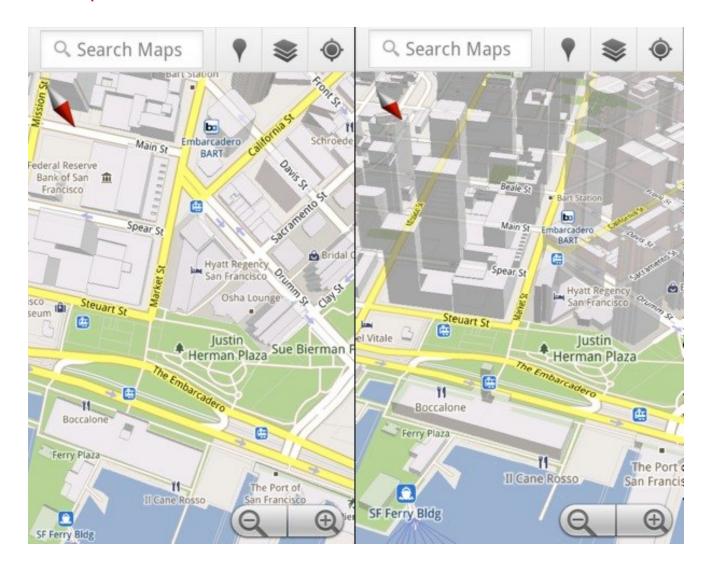
they could quickly access their open tabs

across multiple devices.

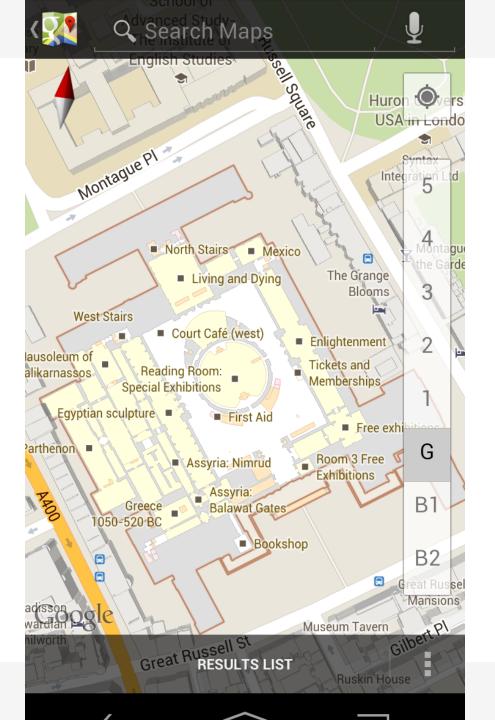




Live Demo – 3D Maps

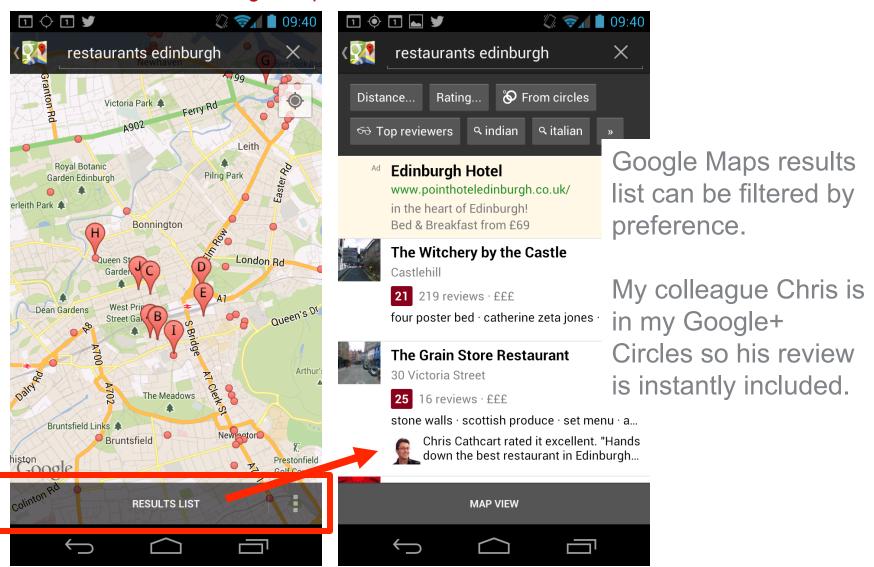




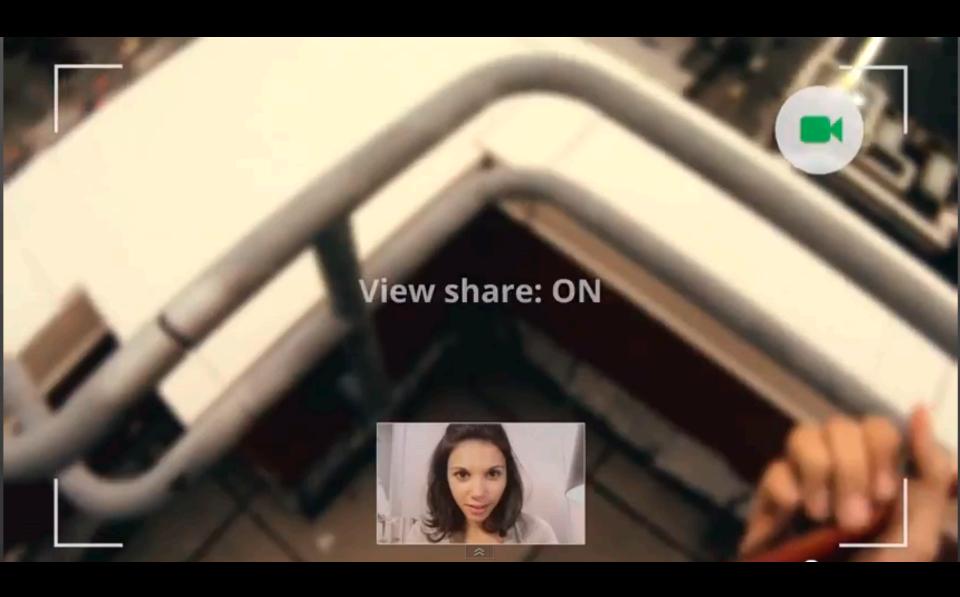




Live Demo – Social in Google Maps









Thank you!

Stephany van Willigenburg

@Svdubs



Online Tools – Live Demo

- 1. Ourmobileplanet.com
- 2. Howtogetmo.com
- 3. The Mobile Playbook.com
- 4. ThinkWithGoogle.com
- 5. Google Mobile Ads Blog